



Quality Report



Quality Report

Texas Laurel Ridge Hospital, LP



DBA: Laurel Ridge Treatment Center
 HCO ID: 1407
 17720 Corporate Woods Drive
 San Antonio, TX, 78259
 (210) 491-9400
www.laurelridgetc.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

 Behavioral Health Care	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
	Accredited	10/7/2015	10/6/2015	10/6/2015
 Hospital	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
	Accredited	10/8/2015	10/7/2015	9/28/2016

Sites

Texas Laurel Ridge Hospital, LP

DBA: Laurel Ridge Treatment Center
 17720 Corporate Woods Drive
 San Antonio, TX, 78259

Available Services

- Addiction Care
- Behavioral Health
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (24-hour Acute

- Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Behavioral Health (Residential Care - Child/Youth)
- Behavioral Health (Partial - Adult)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (Partial - Adult)
- Family Support (Non 24 Hour Care)

Texas Laurel Ridge Hospital, LP

DBA: Laurel Ridge at Highpoint Center
1603 Babcock Suite 148
San Antonio, TX, 78229

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial - Child/Youth)
- Family Support (Non 24 Hour Care)

Texas Laurel Ridge Hospital, LP

DBA: Mission Resiliency at Laurel Ridge
1900 E. Elms Road Suite 203
Killeen, TX, 76542

Available Services

- Addiction Care
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Partial - Adult)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Partial - Adult)
- Family Support (Non 24 Hour Care)






National Patient Safety Goals and National Quality Improvement Goals

Show Keys +

Symbol Key



This organization achieved the best possible results

-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.







The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Behavioral Health Care	2015 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
Hospital	2016 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
<p>Reporting Period: January 2016 - December 2016</p> <p>National Quality Improvement Goals:</p> <p>Hospital-Based Inpatient Psychiatric Services National Comparison:  2 Statewide Comparison:  2</p>			

[New Changes to Quarterly Measure](#)

 [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).


* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:


Texas Laurel Ridge Hospital, LP

HCO ID: 1407
 17720 Corporate Woods Drive
 San Antonio , TX, 78259


Measure Area		Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services Read More	Compared to Other Joint Commission Accredited Organizations	N/D 2	N/D 2

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate Read More See Quarterly Results	 98% of 1438 Eligible Patients	100%	94%	100%	97%


Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Number of Eligible Patients	1438	1438	1438	1438
Rate	100%	98%	98%	95%
Nationwide Average	94%	94%	94%	94%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years) Read More See Quarterly Results	 96% of 271 Eligible Patients	100%	95%	100%	99%


Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Number of Eligible Patients	271	271	271	271
Rate	100%	100%	94%	89%
Nationwide Average	95%	96%	96%	95%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years) Read More See Quarterly Results	 98% of 390 Eligible Patients	100%	96%	100%	98%


Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Number of Eligible Patients	390	390	390	390
Rate	100%	98%	97%	96%
Nationwide Average	97%	96%	97%	95%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) Read More See Quarterly Results	 99% of 670 Eligible Patients	100%	94%	100%	97%


Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Number of Eligible Patients	670	670	670	670
Rate	100%	98%	99%	99%
Nationwide Average	93%	94%	94%	94%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (≥ 65 years) Read More See Quarterly Results	 97% of 107 Eligible Patients	100%	92%	100%	96%

Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Number of Eligible Patients	107	107	107	107
Rate	100%	100%	97%	91%
Nationwide Average	92%	92%	93%	93%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate Read More See Quarterly Results	 100% of 47 Eligible Patients	100%	61%	100%	66%


Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Number of Eligible Patients	47	47	47	47
Rate	100%	100%	100%	100%
Nationwide Average	62%	60%	61%	61%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 Read More See Quarterly Results	 100% of 7 Eligible Patients	100%	63%	100%	59%


Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Number of Eligible Patients	___1	7	___4	___4
Rate	___1	100%	___4	___4
Nationwide Average	57%	70%	63%	61%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17 Read More (No Quarterly Result are available)	N/D 4 ----	100%	59%	100%	55%

Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Number of Eligible Patients	___1	___1	___1	___1
Rate	___1	___1	___1	___1
Nationwide Average	___1	___1	___1	___1

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 Read More See Quarterly Results	 100% of 36 Eligible Patients	100%	62%	100%	70%

Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Number of Eligible Patients	36	36	36	36
Rate	100%	100%	100%	100%
Nationwide Average	62%	62%	62%	62%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older Read More (No Quarterly Result are available)	 4 ----	100%	56%	100%	53%

Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Number of Eligible Patients	___1	___1	___1	___1
Rate	___1	___1	___1	___1
Nationwide Average	___1	___1	___1	___1

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	⊕ 0.03 (43 Total Hours in Restraints)	N/A	0.5	N/A	0.2


Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Total Patient Hours/1000	377.11	398.90	402.46	391.66
Total Patient Hours in Restraint	10.55	10.30	10.60	11.65
Rate of Restraint Use**	0.03	0.03	0.03	0.03
Nationwide Rate**	0.46	0.51	0.53	0.48

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Physical Restraint Use Children Age 1 - 12 Read More See Quarterly Results	⊕ 0.08 (14 Total Hours in Restraints)	N/A	0.35	N/A	0.14

Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Total Patient Hours/1000	50.33	44.38	42.70	48.96
Total Patient Hours in Restraint	4.58	2.67	3.35	3.40
Rate of Restraint Use**	0.09	0.06	0.08	0.07
Nationwide Rate**	0.31	0.26	0.31	0.50

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Physical Restraint Use Adolescents Age 13 - 17 Read More See Quarterly Results	⊕ 0.05 (18 Total Hours in Restraints)	N/A	0.33	N/A	0.26


Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Total Patient Hours/1000	87.74	91.42	67.82	84.36
Total Patient Hours in Restraint	3.00	6.00	4.03	4.73
Rate of Restraint Use**	0.03	0.07	0.06	0.06
Nationwide Rate**	0.22	0.50	0.38	0.23

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Physical Restraint Use Adults Age 18 - 64 Read More See Quarterly Results	 0.01 (11 Total Hours in Restraints)	N/A	0.53	N/A	0.22

Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Total Patient Hours/1000	231.26	256.87	283.97	251.57
Total Patient Hours in Restraint	2.90	1.63	3.22	3.40
Rate of Restraint Use**	0.01	0.01	0.01	0.01
Nationwide Rate**	0.49	0.53	0.58	0.53


Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Physical Restraint Use Older Adults Age 65 and Older Read More See Quarterly Results	<p>Ⓝ 3 0.01 (0 Total Hours in Restraints)</p>	N/A	0.39	N/A	0.03

Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Total Patient Hours/1000	7.78	6.24	7.97	6.77
Total Patient Hours in Restraint	0.07	0	0	0.12
Rate of Restraint Use**	0.01	0	0	0.02
Nationwide Rate**	0.51	0.41	0.30	0.37

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	 0.18 (278 Total Hours in Seclusion)	N/A	0.36	N/A	0.07

Quarterly Measure Results

	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Total Patient Hours/1000	377.11	398.90	402.46	391.66
Total Patient Hours in Seclusion	52.95	69.45	95.68	59.92
Rate of Seclusion Use**	0.14	0.17	0.24	0.15
Nationwide Rate**	0.36	0.35	0.35	0.39

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Seclusion Use Children Age 1 - 12 Read More See Quarterly Results	 0.53 (99 Total Hours in Seclusion)	N/A	0.54	N/A	0.29


Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Total Patient Hours/1000	50.33	44.38	42.70	48.96
Total Patient Hours in Seclusion	23.52	19.30	34.50	21.80
Rate of Seclusion Use**	0.47	0.43	0.81	0.45
Nationwide Rate**	0.55	0.50	0.56	0.57

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Seclusion Use Adolescents Age 13 - 17 Read More See Quarterly Results	⊖ 0.38 (126 Total Hours in Seclusion)	N/A	0.21	N/A	0.12

Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Total Patient Hours/1000	87.74	91.42	67.82	84.36
Total Patient Hours in Seclusion	14.98	45.55	39.47	25.73
Rate of Seclusion Use**	0.17	0.50	0.58	0.31
Nationwide Rate**	0.19	0.19	0.22	0.25

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Seclusion Use Adults Age 18 - 64 Read More See Quarterly Results	⊕ 0.05 (53 Total Hours in Seclusion)	N/A	0.41	N/A	0.06

Quarterly Measure Results				
	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Total Patient Hours/1000	231.26	256.87	283.97	251.57
Total Patient Hours in Seclusion	14.45	4.60	21.72	12.38
Rate of Seclusion Use**	0.06	0.02	0.08	0.05
Nationwide Rate**	0.41	0.40	0.40	0.45

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Seclusion Use Older Adults Age 65 and Older Read More See Quarterly Results	 0.0 (0 Total Hours in Seclusion)	N/A	0.07	N/A	0.03

Quarterly Measure Results

	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016	Oct - Dec 2016
Total Patient Hours/1000	7.78	6.24	7.97	6.77
Total Patient Hours in Seclusion	0	0	0	0
Rate of Seclusion Use**	0	0	0	0
Nationwide Rate**	0.07	0.07	0.05	0.08