



Quality Report



Quality Report

Texas Laurel Ridge Hospital, LP



DBA: Laurel Ridge Treatment Center
 HCO ID: 1407
 17720 Corporate Woods Drive
 San Antonio, TX, 78259
 (210) 491-9400
www.laurelridgetc.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

 Behavioral Health Care	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
	Accredited	10/7/2015	10/6/2015	10/6/2015
 Hospital	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
	Accredited	10/8/2015	10/7/2015	9/28/2016

Sites

Texas Laurel Ridge Hospital, LP

DBA: Laurel Ridge Treatment Center
 17720 Corporate Woods Drive
 San Antonio, TX, 78259

Available Services

- Addiction Care
- Behavioral Health
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (24-hour Acute

- Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Behavioral Health (Residential Care - Child/Youth)
- Behavioral Health (Partial - Adult)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult)
- Chemical Dependency (Partial - Adult)
- Family Support (Non 24 Hour Care)

Texas Laurel Ridge Hospital, LP

DBA: Laurel Ridge at Highpoint Center
1603 Babcock Suite 148
San Antonio, TX, 78229

Available Services

- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial - Child/Youth)
- Family Support (Non 24 Hour Care)

Texas Laurel Ridge Hospital, LP

DBA: Mission Resiliency at Laurel Ridge
1900 E. Elms Road Suite 203
Killeen, TX, 76542

Available Services

- Addiction Care
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Partial - Adult)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Partial - Adult)
- Family Support (Non 24 Hour Care)






National Patient Safety Goals and National Quality Improvement Goals

Show Keys +

Symbol Key



This organization achieved the best possible results

-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Behavioral Health Care	2015 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
Hospital	2016 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
<p>Reporting Period: October 2015 - September 2016</p> <p>National Quality Improvement Goals:</p> <p>Hospital-Based Inpatient Psychiatric Services</p> <p>National Comparison:  2</p> <p>Statewide Comparison:  2</p>			

[New Changes to Quarterly Measure](#)

 [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).


* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:


Texas Laurel Ridge Hospital, LP

HCO ID: 1407
 17720 Corporate Woods Drive
 San Antonio , TX, 78259


Measure Area		Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services Read More	Compared to Other Joint Commission Accredited Organizations		

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate Read More See Quarterly Results	 99% of 1447 Eligible Patients	100%	94%	100%	97%


Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Number of Eligible Patients	1447	1447	1447	1447
Rate	98%	100%	98%	98%
Nationwide Average	94%	94%	94%	94%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years) Read More See Quarterly Results	 98% of 264 Eligible Patients	100%	96%	100%	99%


Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Number of Eligible Patients	264	264	264	264
Rate	100%	100%	100%	94%
Nationwide Average	96%	95%	96%	96%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years) Read More See Quarterly Results	 98% of 394 Eligible Patients	100%	97%	100%	98%


Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Number of Eligible Patients	394	394	394	394
Rate	99%	100%	98%	97%
Nationwide Average	97%	97%	96%	97%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) Read More See Quarterly Results	 99% of 685 Eligible Patients	100%	94%	100%	97%


Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Number of Eligible Patients	685	685	685	685
Rate	98%	100%	98%	99%
Nationwide Average	93%	93%	94%	94%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) Read More See Quarterly Results	 98% of 104 Eligible Patients	100%	92%	100%	96%


Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Number of Eligible Patients	104	104	104	104
Rate	95%	100%	100%	97%
Nationwide Average	92%	92%	92%	93%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate Read More See Quarterly Results	 94% of 54 Eligible Patients	100%	62%	100%	66%


Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Number of Eligible Patients	54	54	54	54
Rate	79%	100%	100%	100%
Nationwide Average	64%	62%	60%	61%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 Read More See Quarterly Results	 100% of 7 Eligible Patients	100%	63%	100%	55%


Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Number of Eligible Patients	___4	___1	7	___4
Rate	___4	___1	100%	___4
Nationwide Average	60%	57%	71%	64%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17 Read More See Quarterly Results	 3 33% of 3 Eligible Patients	100%	62%	100%	64%


Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Number of Eligible Patients	___4	___1	___1	___4
Rate	___4	___1	___1	___4
Nationwide Average	66%	67%	52%	62%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 Read More See Quarterly Results	 98% of 43 Eligible Patients	100%	63%	100%	69%

Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Number of Eligible Patients	43	43	43	43
Rate	91%	100%	100%	100%
Nationwide Average	65%	62%	62%	62%

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older Read More (No Quarterly Result are available)	 4 ----	100%	56%	100%	55%

Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Number of Eligible Patients	___1	___1	___1	___1
Rate	___1	___1	___1	___1
Nationwide Average	___1	___1	___1	___1

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	 0.04 (56 Total Hours in Restraints)	N/A	0.49	N/A	0.21


Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Total Patient Hours/1000	377.8320	377.1120	398.9040	402.4560
Total Patient Hours in Restraint	24.2333	10.5500	10.3000	10.6000
Rate of Restraint Use**	0.0641	0.0280	0.0258	0.0263
Nationwide Rate**	0.4558	0.4625	0.5023	0.5326

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Physical Restraint Use Children Age 1 - 12 Read More See Quarterly Results	⊕ 0.08 (15 Total Hours in Restraints)	N/A	0.31	N/A	0.16


Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Total Patient Hours/1000	44.7600	50.3280	44.3760	42.6960
Total Patient Hours in Restraint	3.9167	4.5833	2.6667	3.3500
Rate of Restraint Use**	0.0875	0.0911	0.0601	0.0785
Nationwide Rate**	0.3447	0.3137	0.2634	0.3095

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Physical Restraint Use Adolescents Age 13 - 17 Read More See Quarterly Results	⊕ 0.1 (32 Total Hours in Restraints)	N/A	0.33	N/A	0.26

Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Total Patient Hours/1000	83.7360	87.7440	91.4160	67.8240
Total Patient Hours in Restraint	18.9833	3.0000	6.0000	4.0333
Rate of Restraint Use**	0.2267	0.0342	0.0656	0.0595
Nationwide Rate**	0.2331	0.2201	0.4938	0.3810

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Physical Restraint Use Adults Age 18 - 64 Read More See Quarterly Results	 0.01 (9 Total Hours in Restraints)	N/A	0.53	N/A	0.22


Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Total Patient Hours/1000	245.2560	231.2640	256.8720	283.9680
Total Patient Hours in Restraint	1.3333	2.9000	1.6333	3.2167
Rate of Restraint Use**	0.0054	0.0125	0.0064	0.0113
Nationwide Rate**	0.5049	0.4899	0.5263	0.5873

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Physical Restraint Use Older Adults Age 65 and Older Read More See Quarterly Results	 3 0 (0 Total Hours in Restraints)	N/A	0.38	N/A	0.03

Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Total Patient Hours/1000	4.0800	7.7760	6.2400	7.9680
Total Patient Hours in Restraint	0	0.0667	0	0
Rate of Restraint Use**	0	0.0086	0	0
Nationwide Rate**	0.3111	0.5067	0.4038	0.2995

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	⊕ 0.18 (273 Total Hours in Seclusion)	N/A	0.36	N/A	0.07

Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Total Patient Hours/1000	377.8320	377.1120	398.9040	402.4560
Total Patient Hours in Seclusion	55.1333	52.9500	69.4500	95.6833
Rate of Seclusion Use**	0.1459	0.1404	0.1741	0.2377
Nationwide Rate**	0.3723	0.3582	0.3450	0.3579

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Seclusion Use Children Age 1 - 12 Read More See Quarterly Results	 0.55 (100 Total Hours in Seclusion)	N/A	0.55	N/A	0.3


Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Total Patient Hours/1000	44.7600	50.3280	44.3760	42.6960
Total Patient Hours in Seclusion	22.4333	23.5167	19.3000	34.5000
Rate of Seclusion Use**	0.5012	0.4673	0.4349	0.8080
Nationwide Rate**	0.6180	0.5558	0.4845	0.5664

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Seclusion Use Adolescents Age 13 - 17 Read More See Quarterly Results	⊖ 0.39 (128 Total Hours in Seclusion)	N/A	0.19	N/A	0.13

Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Total Patient Hours/1000	83.7360	87.7440	91.4160	67.8240
Total Patient Hours in Seclusion	28.3000	14.9833	45.5500	39.4667
Rate of Seclusion Use**	0.3380	0.1708	0.4983	0.5819
Nationwide Rate**	0.1733	0.1960	0.1835	0.2194

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Seclusion Use Adults Age 18 - 64 Read More See Quarterly Results	⊕ 0.04 (45 Total Hours in Seclusion)	N/A	0.41	N/A	0.06

Quarterly Measure Results				
	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Total Patient Hours/1000	245.2560	231.2640	256.8720	283.9680
Total Patient Hours in Seclusion	4.4000	14.4500	4.6000	21.7167
Rate of Seclusion Use**	0.0179	0.0625	0.0179	0.0765
Nationwide Rate**	0.4177	0.4098	0.3971	0.4078

Measure	Hospital Results	Nationwide		Statewide	
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate
Hours of Seclusion Use Older Adults Age 65 and Older Read More See Quarterly Results	 0 (0 Total Hours in Seclusion)	N/A	0.08	N/A	0.03

Quarterly Measure Results

	Oct - Dec 2015	Jan - Mar 2016	Apr - Jun 2016	Jul - Sep 2016
Total Patient Hours/1000	4.0800	7.7760	6.2400	7.9680
Total Patient Hours in Seclusion	0	0	0	0
Rate of Seclusion Use**	0	0	0	0
Nationwide Rate**	0.1372	0.0661	0.0685	0.0545